



ibaPDA-Interface-Bachmann-Xplorer

PLC-Xplorer data interface to
Bachmann systems

Manual

Issue 1.3

Measurement Systems for Industry and Energy

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The current version is available for download on our website www.iba-ag.com and can be found in the iba help center docs.iba-ag.com.

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Contents

1	About this documentation	4
1.1	Target group and previous knowledge	4
1.2	Notations	5
1.3	Used symbols.....	6
2	System requirements	7
3	PLC-Xplorer data interface to Bachmann systems	9
3.1	System topologies.....	9
3.2	Configuration and engineering M1 controller	9
3.3	Configuration and engineering ibaPDA.....	10
3.3.1	Interface settings	10
3.3.2	Adding a module.....	11
3.3.3	General module settings.....	11
3.3.4	Connection settings	13
3.3.5	Signal configuration	14
3.3.6	Module diagnostics.....	16
4	Diagnostics.....	17
4.1	License	17
4.2	Visibility of the interface.....	17
4.3	Log files.....	18
4.4	Connection diagnostics with PING.....	19
4.5	Connection table	20
4.6	Diagnostic modules	21
5	Support and contact.....	26

1 About this documentation

This documentation describes the function and application of the software interface *ibaPDA-Interface-Bachmann-Xplorer*.

Other documentation



This documentation is a supplement to the *ibaPDA* manual. Information about all the other characteristics and functions of *ibaPDA* can be found in the *ibaPDA* manual or in the online help.

1.1 Target group and previous knowledge

This documentation is aimed at qualified professionals who are familiar with handling electrical and electronic modules as well as communication and measurement technology. A person is regarded as professional if they are capable of assessing safety and recognizing possible consequences and risks on the basis of their specialist training, knowledge and experience and knowledge of the standard regulations.

This documentation in particular addresses persons who are concerned with the configuration, test, commissioning or maintenance of Programmable Logic Controllers of the supported products. For the handling *ibaPDA-Interface-Bachmann-Xplorer* the following basic knowledge is required and/or useful:

- Windows operating system
- Basic knowledge of *ibaPDA*
- Knowledge of configuration and operation of the relevant control system

1.2 Notations

In this manual, the following notations are used:

Action	Notation
Menu command	Menu <i>Logic diagram</i>
Calling the menu command	<i>Step 1 – Step 2 – Step 3 – Step x</i> Example: Select the menu <i>Logic diagram – Add – New function block</i> .
Keys	<Key name> Example: <Alt>; <F1>
Press the keys simultaneously	<Key name> + <Key name> Example: <Alt> + <Ctrl>
Buttons	<Key name> Example: <OK>; <Cancel>
Filenames, paths	<i>Filename, Path</i> Example: <i>Test.docx</i>

1.3 Used symbols

If safety instructions or other notes are used in this manual, they mean:

Danger!



The non-observance of this safety information may result in an imminent risk of death or severe injury!

Observe the specified measures.

Warning!



The non-observance of this safety information may result in a potential risk of death or severe injury!

Observe the specified measures.

Caution!



The non-observance of this safety information may result in a potential risk of injury or material damage!

Observe the specified measures.

Note



A note specifies special requirements or actions to be observed.

Tip



Tip or example as a helpful note or insider tip to make the work a little bit easier.

Other documentation



Reference to additional documentation or further reading.

2 System requirements

The following system requirements are necessary for the use of the Bachmann-Xplorer data interface:

- *ibaPDA* v8.1.0 or higher
- License for *ibaPDA-Interface-PLC-Xplorer* or *ibaPDA-Interface-Bachmann-Xplorer*
- With more than 16 connections you need additional *one-step-up-Interface-Bachmann-Xplorer* licenses for each additional 16 connections.
- Bachmann M1 controllers

Note



The *ibaPDA-Interface-PLC-Xplorer* license contains, among others, the license for this interface.

For further requirements for the used computer hardware and the supported operating systems, please refer to the *ibaPDA* documentation.

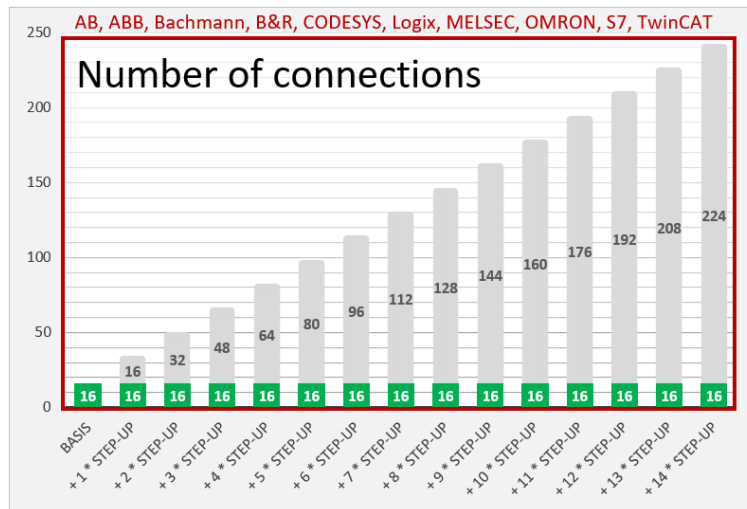
License information

Order no.	Product name	Description
31.001042	ibaPDA-Interface-PLC-Xplorer	Extension license for <i>ibaPDA</i> -System. All additional Xplorer-data interfaces are added. (Complete specifications under www.iba-ag.com)
31.000034	ibaPDA-Interface-Bachmann-Xplorer	Extension license for an <i>ibaPDA</i> system adding the data interface: + Bachmann-Xplorer (interface to Bachmann M1 systems for up to 16 connections)
31.100034	one-step-up-Interface-Bachmann-Xplorer	Extension license for 16 further Bachmann-Xplorer connections (a maximum of 14 permissible)

Note



To use more than 16 data connections per interface, you can purchase the one-step-up-... extension licenses separately for each interface. Up to 16 further connections to PLCs can be established on each one-step-up-license. Up to 240 connections can be configured and used per data interface with the multiple purchase or multiple release of these licenses (up to 15 in total).



Consider the limitation of the number of signals by the *ibaPDA* base license.

3 PLC-Xplorer data interface to Bachmann systems

The Bachmann-Xplorer interface is suitable for the acquisition of measured data with *ibaPDA* from a Bachmann M1 system via an Ethernet connection.

The data is cyclically read by *ibaPDA* instead of being sent by the PLC.

In the M1 controller, no programming and configuration is necessary for establishing a connection between *ibaPDA* and a controller with defined IP address and for sending the respective signals. For transferring measurement data, no additional software of Bachmann is necessary.

The M1 variables to be measured can conveniently be selected in the M1 address book browser.

Note



Depending on the number of signals to be recorded and the configured update time, the CPU load on the M1 controller always increases accordingly. The CPU load is also dependent on other factors, such as the CPU module type and other running applications.

3.1 System topologies

The connections to the controllers can be established via the computer's standard Ethernet ports.

No further software is necessary for operation.

Note



It is recommended carrying out the TCP/IP communication on a separate network segment to exclude a mutual influence by other network components.

3.2 Configuration and engineering M1 controller

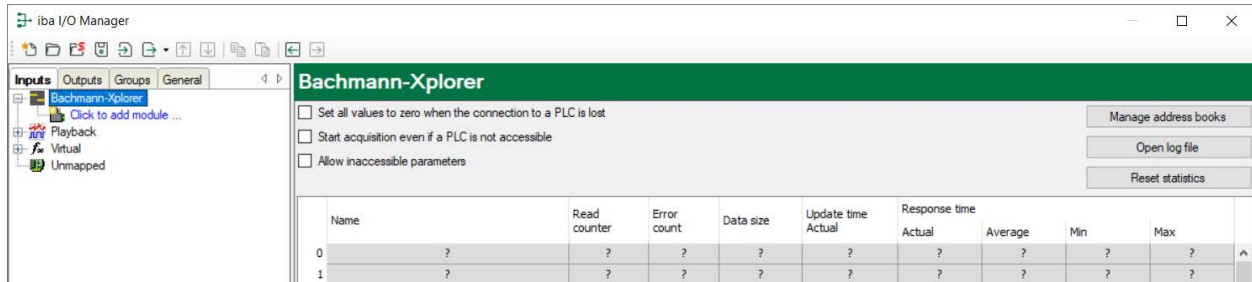
In principle, no specific configuration and programming is necessary on the controller side. In particular, it is not necessary to call any program modules.

3.3 Configuration and engineering ibaPDA

The engineering for *ibaPDA* is described in the following. If all system requirements are fulfilled, *ibaPDA* displays the *Bachmann-Xplorer* interface in the interface tree of the I/O Manager.

3.3.1 Interface settings

The interface has the following functions and configuration options:



Set all values to zero when the connection to a PLC is lost

If this option is enabled, all measured values of the PLC are set to zero as soon as the connection is lost. If this option is disabled, *ibaPDA* keeps the last valid measured value in memory when the connection is lost.

Start acquisition even if a PLC is not accessible

If this option is enabled, the acquisition starts even if the controller is not accessible. A warning is prompted in the validation dialog, not an error. If the system was started without a connection to the controller, *ibaPDA* periodically tries to connect to the PLC.

Allow inaccessible parameters

Enable this option to start the acquisition even if no parameters are accessible. The inaccessible parameters are indicated as warnings in the validation dialog.

This can only occur if the address book is not up-to-date.

If this option is not enabled and inaccessible parameters are present, then the acquisition will not start.

Connection table

For each connection, the table shows the connection status, the current values for the update time (actual value, average, min. and max.) as well as the data size. In addition, there is an error counter for the individual connections during the acquisition.

See ➤ *Connection table*, page 20.

<Manage address books>

This button opens the address book management of *ibaPDA*. The table shows a list of all of the address books currently present in the system with IP address of the PLC from which the address book was created, as well as the date of creation, size and modules that were configured for the respective CPU. Use the <Delete selected address books> button to delete selected address books.

<Open log file>

If connections to controllers have been established, all connection specific actions are recorded in a text file. Using this button, you can open and check this file. In the file system on the hard

disk, you find the log files of this interface in the path ...\\ProgramData\\iba\\ibaPDA\\Log. The file name of the current log file is [InterfaceLog.txt](#); the name of the archived log files is [InterfaceLog_yyyy_mm_dd_hh_mm_ss.txt](#).

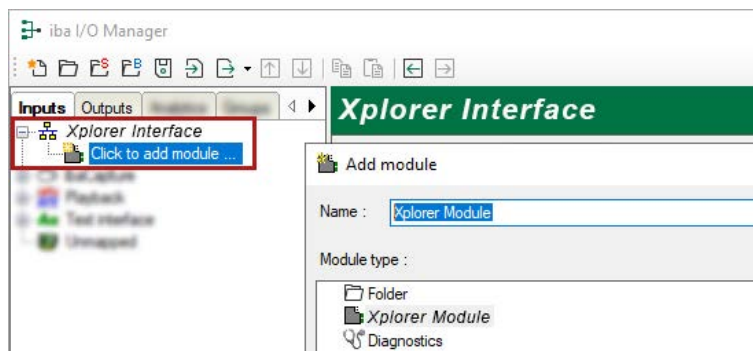
<Reset statistics>

Click this button to reset the calculated times and error counters in the table to 0.

3.3.2 Adding a module

To add a new module to the Xplorer interface, proceed as follows.

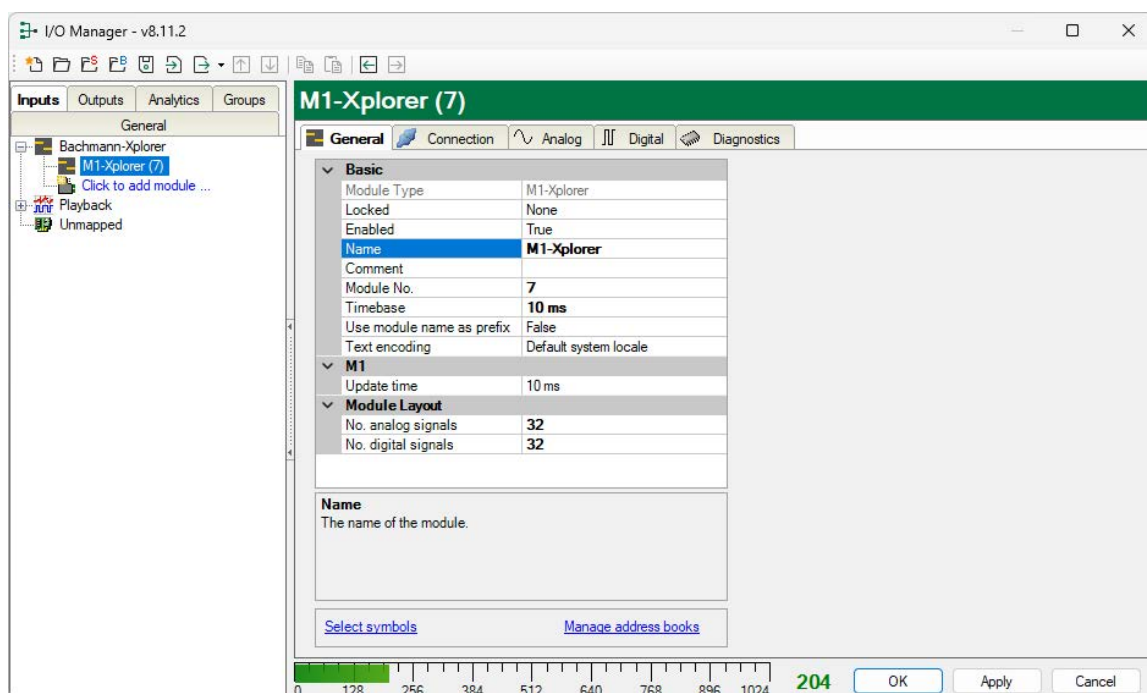
1. Click on the blue link *Click to add module* located under each data interface in the *Inputs* or *Outputs* tab.
2. Select the desired module type in the dialog box and assign a name via the input field if required.
3. Confirm the selection with <OK>.



3.3.3 General module settings

To configure a module, select it in the tree structure.

All modules have the following setting options.



Basic settings

Module Type (information only)

Indicates the type of the current module.

Locked

You can lock a module to avoid unintentional or unauthorized changing of the module settings.

Enabled

Enable the module to record signals.

Name

You can enter a name for the module here.

Comment

You can enter a comment or description of the module here. This will be displayed as a tooltip in the signal tree.

Module No.

This internal reference number of the module determines the order of the modules in the signal tree of *ibaPDA* client and *ibaAnalyzer*.

Timebase

All signals of the module are sampled on this timebase.

Use module name as prefix

This option puts the module name in front of the signal names.

Text encoding

You can select the type of text encoding or the code page here for a correct interpretation and display of the received text data for inputs as well as of the text data to be sent for outputs.

Available for selection are, beside system locale according to the Windows system settings (default) and UTF-8 Unicode, all other encodings.

M1

Update time

The update time is the time in ms between two reading operations. You can set the value. The update time specifies how quickly the data is called up from the M1 controller.

Module Layout

No. analog signals/No. digital signals

Define the number of configurable analog and digital signals in the signal tables. The default value is 32 for each. The maximum value is 1000. The signal tables are adjusted accordingly.

Links

Select symbols

Clicking on the link *Select symbols* opens the M1 address book browser. With the M1 address book browser, you can easily add analog or digital signals to the M1-Xplorer module by double clicking on any variable or selecting several variables and then clicking <Add>.

See chapter [➤ Signal configuration, page 14](#)

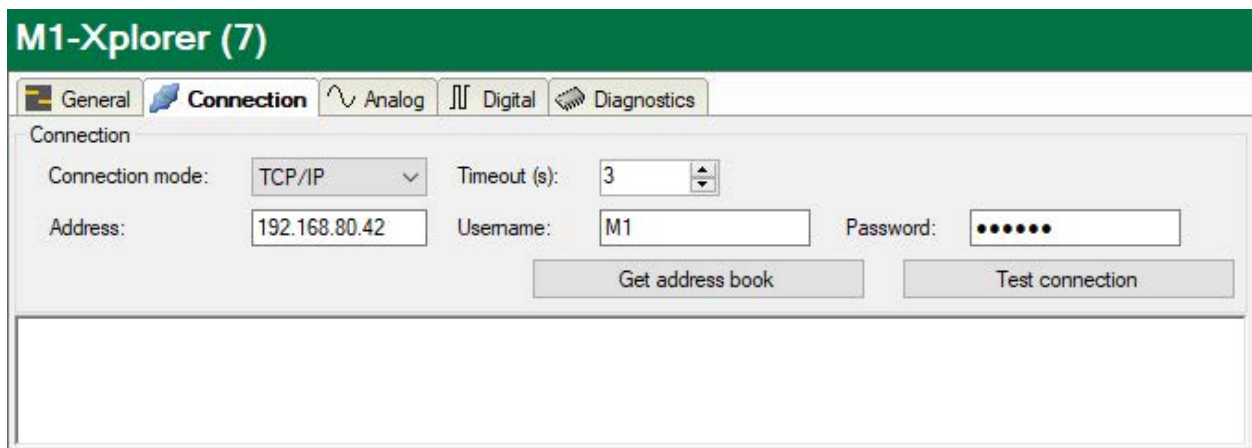
Manage address books

Clicking on the link *Manage address books* opens the *Address books* node in the general settings of *ibaPDA*.

The table shows a list of all of the address books currently present in the system with IP address of the PLC from which the address book was created, as well as the creation time, size and modules that were configured for the respective CPU. Use the <Delete selected address books> button to delete selected address books.

3.3.4 Connection settings

In the *Connection* tab of the module settings, you configure the connection to the PLC, generate address books and test the connection.



Connection mode

Either select TCP/IP, QSOAP or SSL. Note that some PLC types only support TCP/IP. You can find additional information in the manual for your PLC.

Timeout (s)

Time span after which a connection attempt is aborted.

Address

The IP address of the PLC

User name/Password

The user name and password needed to access the PLC according to the PLC configuration.

<Get address book>

By clicking on this button, *ibaPDA* establishes a connection to the PLC, reads the address book and saves it on the *ibaPDA* server. In the process, all previous address books relating to the selected IP address are overwritten.

The address book is only updated by manual request via the <Get address book> button.

<Test connection>

A connection test to the PLC is executed and available diagnostic data is issued.

3.3.5 Signal configuration

The selection of the signals to be measured is carried out in the I/O Manager by means of the symbol name supported by the address book browser.

In the *Analog* or *Digital* tab, you configure the signals to be measured. In the *General* tab under *Module Layout* you define the length of the signal tables or the number of signals per table.

Note



Observe the maximum number of signals permitted by your license.

Note



Take into consideration that the number of signals, which are read by a CPU, influences the minimum achievable read cycle. The more signals recorded, the slower the reachable reading cycle.

Selection of measuring signals

You have two options to select the signals to be measured:

1. Click on the *Select symbols* hyperlink in the *General* tab of the module.

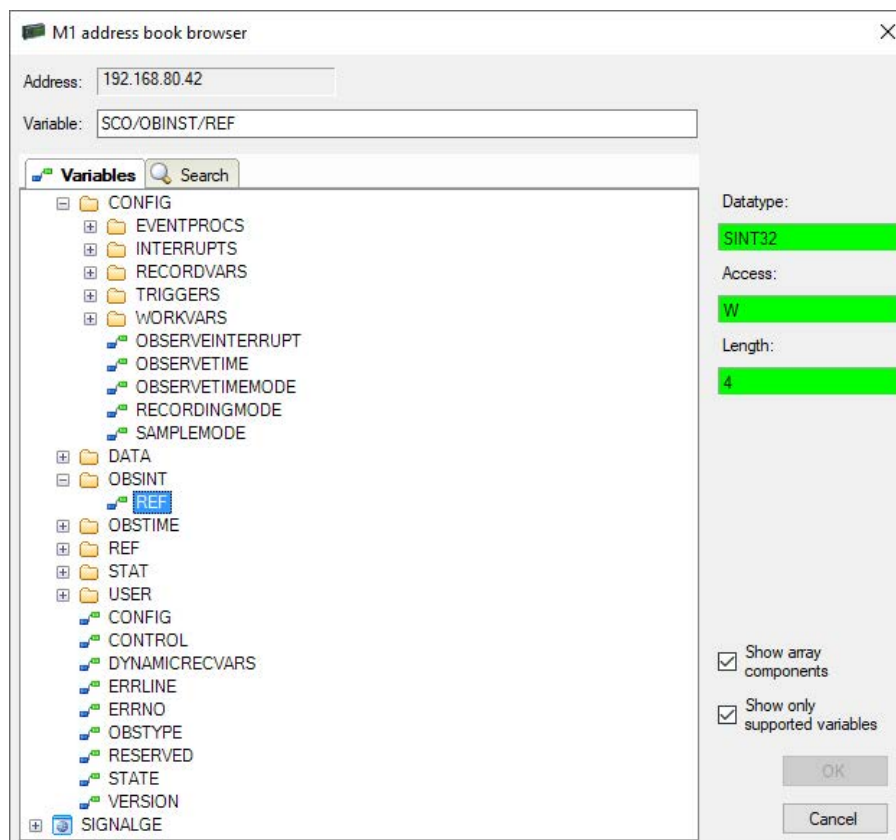
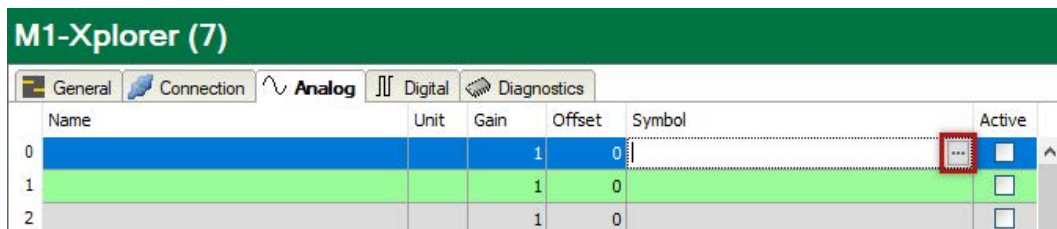
Click on the link and open the M1 address book browser:

- Both the analog values as well as the digital values can be seen.
- Double click to apply the selected variables in the current row of the analog or digital table. Or select several variables and click <Add>.
- Close the browser by pressing <Close>.

2. In the *Analog or Digital* tab, click on the small browser button <...> in a field of the *Symbol* column.

A click on the button opens the M1 address book browser.

- Only the analog values or digital values can be seen, depending on in which tab the browser is called up.
- Double click or click <Add> to apply the selected variable in the signal table and the browser is closed.

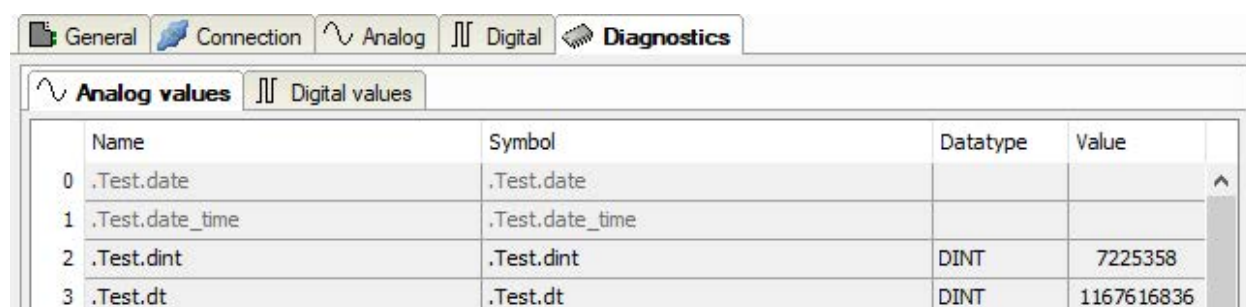


On the *Search* tab, you can search variables by name. The search result tree works in the same way as the complete variable tree.

By means of the checkbox “Show only supported variables” you can hide all not supported variables.

3.3.6 Module diagnostics

After applying the configuration the actual values of the analog and digital signals are displayed in the *Diagnostics* tab of the relevant module.



The screenshot shows the 'Diagnostics' tab in the PLC-Xplorer software. It contains two sub-tabs: 'Analog values' and 'Digital values'. The 'Analog values' sub-tab is active, displaying a table with four rows of signal data. The first two rows are grayed out, indicating they are inactive. The last two rows have numerical values.

	Name	Symbol	Datatype	Value
0	.Test.date	.Test.date		
1	.Test.date_time	.Test.date_time		
2	.Test.dint	.Test.dint	DINT	7225358
3	.Test.dt	.Test.dt	DINT	1167616836

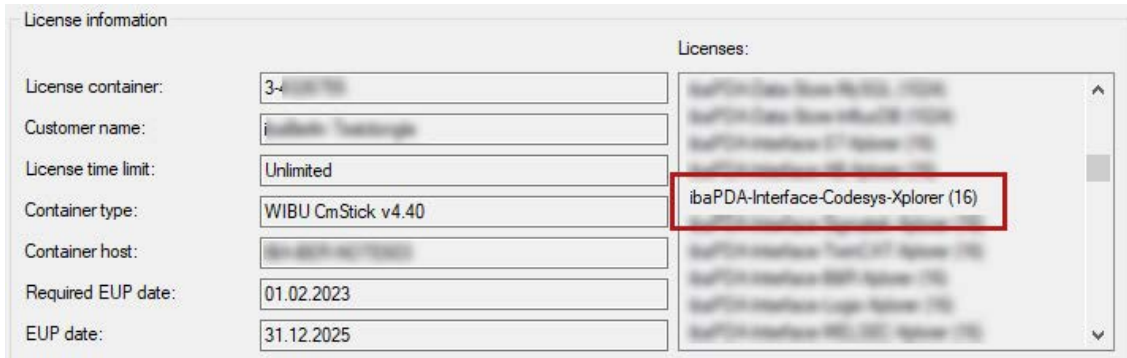
Inactive signals are grayed out.

4 Diagnostics

4.1 License

If the interface is not displayed in the signal tree, you can either check in *ibaPDA* in the I/O Manager under *General – Settings* or in the *ibaPDA* service status application whether your license for the interface *ibaPDA-Interface-Bachmann-Xplorer* has been properly recognized. The number of licensed connections is shown in brackets.

The figure below shows the license for the *Codesys Xplorer* interface as an example.



4.2 Visibility of the interface

If the interface is not visible despite a valid license, it may be hidden.

Check the settings in the *General* tab in the *Interfaces* node.

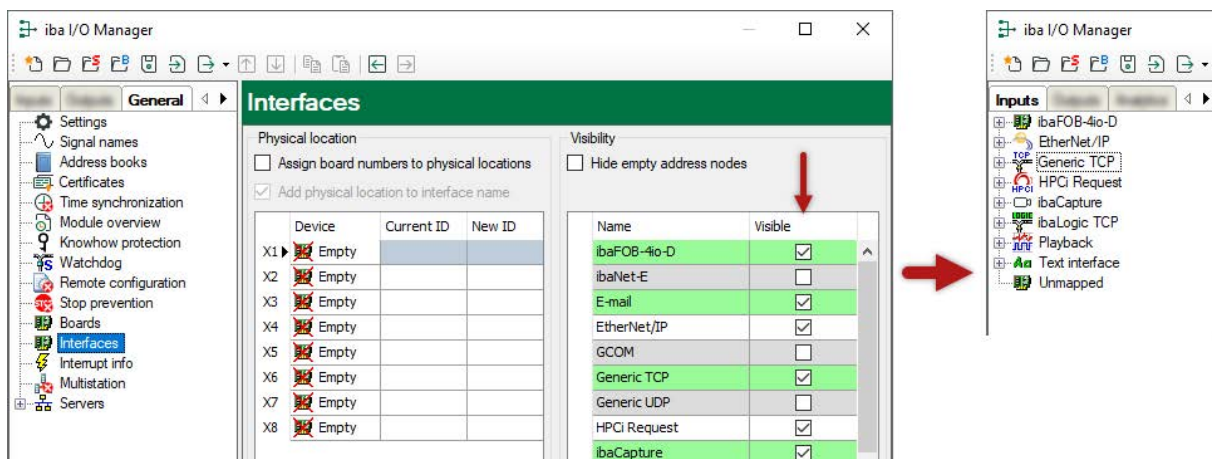
Visibility

The table *Visibility* lists all the interfaces that are available either through licenses or installed cards. These interfaces can also be viewed in the interface tree.

You can hide or display the interfaces not required in the interface tree by using the checkbox in the *Visible* column.

Interfaces with configured modules are highlighted in green and cannot be hidden.

Selected interfaces are visible, the others are hidden:



4.3 Log files

If connections to target systems or clients have been established, all connection-specific actions are logged in a text file. You can open this (current) file and, e.g., scan it for indications of possible connection problems.

You can open the log file via the button <Open log file>. The button is available in the I/O Manager:

- for many interfaces in the respective interface overview
- for integrated servers (e.g. OPC UA server) in the *Diagnostics* tab.

In the file system on the hard drive, you can find the log files of the *ibaPDA* server (...\[ProgramData\iba\ibaPDA\Log](#)). The file names of the log files include the name or abbreviation of the interface type.

Files named [interface.txt](#) are always the current log files. Files named [Interface_yyyy_mm_dd_hh_mm_ss.txt](#) are archived log files.

Examples:

- [ethernetipLog.txt](#) (log of EtherNet/IP connections)
- [AbEthLog.txt](#) (log of Allen-Bradley Ethernet connections)
- [OpcUAServerLog.txt](#) (log of OPC UA server connections)

4.4 Connection diagnostics with PING

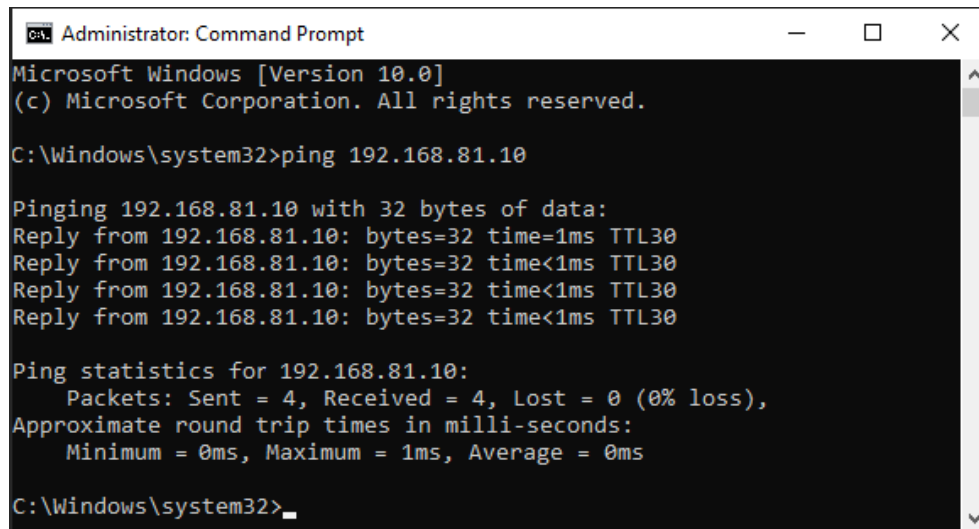
PING is a system command with which you can check if a certain communication partner can be reached in an IP network.

1. Open a Windows command prompt.



2. Enter the command "ping" followed by the IP address of the communication partner and press <ENTER>.

→ With an existing connection you receive several replies.

A screenshot of the Windows Command Prompt window titled 'Administrator: Command Prompt'. The window shows the output of the 'ping 192.168.81.10' command. The output indicates a successful connection with four replies, each showing a time of less than 1ms and a TTL of 30. The ping statistics show 4 packets sent, 4 received, and 0% loss.

```
Administrator: Command Prompt
Microsoft Windows [Version 10.0]
(c) Microsoft Corporation. All rights reserved.

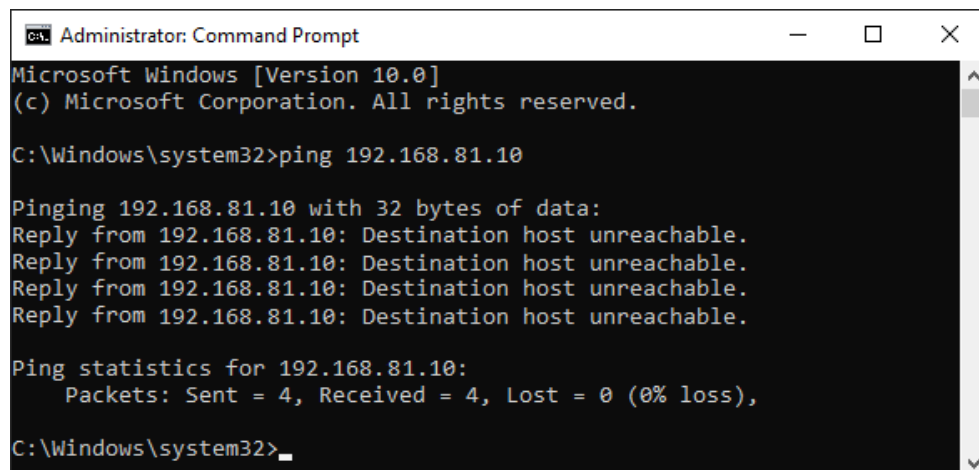
C:\Windows\system32>ping 192.168.81.10

Pinging 192.168.81.10 with 32 bytes of data:
Reply from 192.168.81.10: bytes=32 time<1ms TTL30
Reply from 192.168.81.10: bytes=32 time<1ms TTL30
Reply from 192.168.81.10: bytes=32 time<1ms TTL30
Reply from 192.168.81.10: bytes=32 time<1ms TTL30

Ping statistics for 192.168.81.10:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 1ms, Average = 0ms

C:\Windows\system32>
```

→ With no existing connection you receive error messages.

A screenshot of the Windows Command Prompt window titled 'Administrator: Command Prompt'. The window shows the output of the 'ping 192.168.81.10' command. The output indicates that the destination host is unreachable for all four replies. The ping statistics show 4 packets sent, 4 received, and 0% loss, which is unusual for a failed connection.

```
Administrator: Command Prompt
Microsoft Windows [Version 10.0]
(c) Microsoft Corporation. All rights reserved.

C:\Windows\system32>ping 192.168.81.10

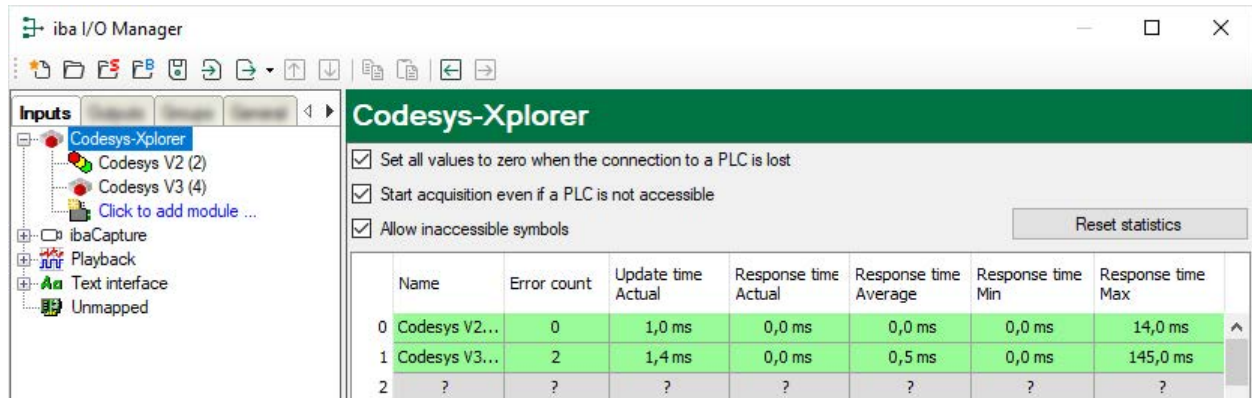
Pinging 192.168.81.10 with 32 bytes of data:
Reply from 192.168.81.10: Destination host unreachable.
Reply from 192.168.81.10: Destination host unreachable.
Reply from 192.168.81.10: Destination host unreachable.
Reply from 192.168.81.10: Destination host unreachable.

Ping statistics for 192.168.81.10:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),

C:\Windows\system32>
```

4.5 Connection table

For every Ethernet-based interface, there is a table available in the I/O Manager which shows the status of each connection. Each line represents one connection. The following figure shows, as an example, the connection table of the Codesys-Xplorer interface:



The connected target systems (controllers) are identified by their name or IP address in the first (left) column.

Depending on the interface type the table shows error counters, read counters and/or data sizes, as well as the cycle times, refresh times and/or update times of the different connections during the data acquisition.

Click the <Reset statistics> button to reset the error counters and the calculation of the response times.

Additional information is provided by the background color of the table rows:

Color	Meaning
Green	The connection is OK and the data are read.
Yellow	The connection is OK, however the data update is slower than the configured update time.
Red	The connection has failed.
Gray	No connection configured.

4.6 Diagnostic modules

Diagnostic modules are available for most Ethernet based interfaces and Xplorer interfaces. Using a diagnostic module, information from the diagnostic displays (e.g. diagnostic tabs and connection tables of an interface) can be acquired as signals.

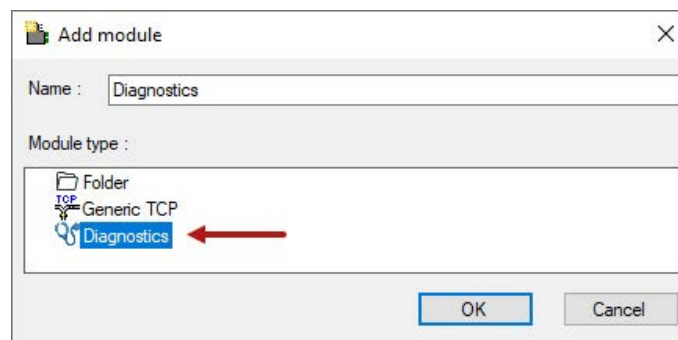
A diagnostic module is always assigned to a data acquisition module of the same interface and supplies its connection information. By using a diagnostic module, you can record and analyze the diagnostic information continuously in the *ibaPDA* system.

Diagnostic modules do not consume any license connections because they do not establish their own connection but refer to another module.

Example for the use of diagnostic modules:

- A notification can be generated, whenever the error counter of a communication connection exceeds a certain value or the connection gets lost.
- In case of a disturbance, the current response times in the telegram traffic may be documented in an incident report.
- The connection status can be visualized in *ibaQPanel*.
- You can forward diagnostic information via the SNMP server integrated in *ibaPDA* or via OPC DA/UA server to superordinate monitoring systems like network management tools.

In case the diagnostic module is available for an interface, a "Diagnostics" module type is shown in the *Add module* dialog (example: Generic TCP).



Module settings diagnostic module

For a diagnostic module, you can make the following settings (example: Generic TCP):

General Analog Digital

Basic

Module Type	Diagnostics
Locked	None
Enabled	True
Name	Generic TCP Diagnostics
Comment	
Module No.	7
Timebase	10 ms
Use module name as prefix	False

Diagnostics

Target module	Generic TCP (58)
---------------	------------------

Target module
The number of the module of which the diagnostic data should be measured.

The basic settings of a diagnostic module equal those of other modules.

There is only one setting which is specific for the diagnostic module: the target module.

By selecting the target module, you assign the diagnostic module to the module on which you want to acquire information about the connection. You can select the supported modules of this interface in the drop-down list of the setting. You can assign exactly one data acquisition module to each diagnostic module. When having selected a module, the available diagnostic signals are immediately added to the *Analog* and *Digital* tabs. It depends on the type of interface, which signals exactly are added. The following example lists the analog values of a diagnostic module for a Generic TCP module.

	Name	Unit	Gain	Offset	Active	Actual
0	IP address (part 1)		1	0	☒	
1	IP address (part 2)		1	0	☒	
2	IP address (part 3)		1	0	☒	
3	IP address (part 4)		1	0	☒	
4	Port		1	0	☒	
5	Message counter		1	0	☒	
6	Incomplete errors		1	0	☒	
7	Packet size (actual)	bytes	1	0	☒	
8	Packet size (max)	bytes	1	0	☒	
9	Time between data (actual)	ms	1	0	☒	
10	Time between data (min)	ms	1	0	☒	

For example, the IP (v4) address of a Generic TCP module (see fig. above) will always be split into 4 parts derived from the dot-decimal notation, for better reading. Also other values are being determined, as there are port number, counters for telegrams and errors, data sizes and telegram cycle times. The following example lists the digital values of a diagnostic module for a Generic TCP module.

	Name	Active	Actual
0	Active connection mode	☒	
1	Invalid packet	☒	
2	Connecting	☒	
3	Connected	☒	

Diagnostic signals

Depending on the interface type, the following signals are available:

Signal name	Description
Active	Only relevant for redundant connections. Active means that the connection is used to measure data, i.e. for redundant standby connections the value is 0. For normal/non-redundant connections, the value is always 1.
Buffer file size (actual/avg/max)	Size of the file for buffering statements
Buffer memory size (actual/avg/max)	Size of the memory used by buffered statements
Buffered statements	Number of unprocessed statements in the buffer
Buffered statements lost	Number of buffered but unprocessed and lost statements
Connected	Connection is established
Connected (in)	A valid data connection for the reception (in) is available
Connected (out)	A valid data connection for sending (out) is available
Connecting	Connection being established
Connection attempts (in)	Number of attempts to establish the receive connection (in)
Connection attempts (out)	Number of attempts to establish the send connection (out)
Connection ID O->T	ID of the connection for output data (from the target system to <i>ibaPDA</i>). Corresponds to the assembly instance number
Connection ID T->O	ID of the connection for input data (from <i>ibaPDA</i> to target system). Corresponds to the assembly instance number
Connection phase (in)	Status of the ibaNet-E data connection for reception (in)
Connection phase (out)	Status of the ibaNet-E data connection for sending (out)
Connections established (in)	Number of currently valid data connections for reception (in)
Connections established (out)	Number of currently valid data connections for sending (out)
Data length	Length of the data message in bytes
Data length O->T	Size of the output message in byte
Data length T->O	Size of the input message in byte
Destination IP address (part 1-4) O->T	4 octets of the IP address of the target system Output data (from target system to <i>ibaPDA</i>)
Destination IP address (part 1-4) T->O	4 octets of the IP address of the target system Input data (from <i>ibaPDA</i> to target system)
Disconnects (in)	Number of currently interrupted data connections for reception (in)
Disconnects (out)	Number of currently interrupted data connections for sending (out)
Error counter	Communication error counter
Exchange ID	ID of the data exchange
Incomplete errors	Number of incomplete messages

Signal name	Description
Incorrect message type	Number of received messages with wrong message type
Input data length	Length of data messages with input signals in bytes (<i>ibaPDA</i> receives)
Invalid data points	Number of received data points with missing configuration
Invalid packet	Invalid data packet detected
IP address (part 1-4)	4 octets of the IP address of the target system
Keepalive counter	Number of Keepalive messages received by the OPC UA Server
Lost images	Number of lost images (in) that were not received even after a retransmission
Lost Profiles	Number of incomplete/incorrect profiles
Message counter	Number of messages received
Messages per cycle	Number of messages in the cycle of the update time
Messages received since configuration	Number of received data telegrams (in) since start of acquisition
Messages received since connection start	Number of received data telegrams (in) since the start of the last connection setup. Reset with each connection loss.
Messages sent since configuration	Number of sent data telegrams (out) since start of acquisition
Messages sent since connection start	Number of sent data telegrams (out) since the start of the last connection setup. Reset with each connection loss.
Multicast join error	Number of multicast login errors
Number of request commands	Counter for request messages from <i>ibaPDA</i> to the PLC/CPU
Output data length	Length of the data messages with output signals in bytes (<i>ibaPDA</i> sends)
Packet size (actual)	Size of the currently received message
Packet size (max)	Size of the largest received message
Ping time (actual)	Response time for a ping telegram
Port	Port number for communication
Producer ID (part 1-4)	Producer ID as 4-byte unsigned integer
Profile Count	Number of completely recorded profiles
Read counter	Number of read accesses/data requests
Receive counter	Number of messages received
Response time (actual/average/max/min)	Response time is the time between measured value request from <i>ibaPDA</i> and response from the PLC or reception of the data. Actual: current value Average/max/min: static values of the update time since the last start of the acquisition or reset of the counters.
Retransmission requests	Number of data messages requested again if lost or delayed

Signal name	Description
Rows (last)	Number of resulting rows by the last SQL query (within the configured range of result rows)
Rows (maximum)	Maximum number of resulting rows by any SQL query since the last start of acquisition (possible maximum equals the configured number of result rows)
Send counter	Number of send messages
Sequence errors	Number of sequence errors
Source IP address (part 1-4) O->T	4 octets of the IP address of the target system Output data (from target system to <i>ibaPDA</i>)
Source IP address (part 1-4) T->O	4 octets of the IP address of the target system Input data (from <i>ibaPDA</i> to target system)
Statements processed	Number of executed statements since last start of acquisition
Synchronization	Device is synchronized for isochronous acquisition
Time between data (actual/max/min)	Time between two correctly received messages Actual: between the last two messages Max/min: statistical values since start of acquisition or reset of counters
Time offset (actual)	Measured time difference of synchronicity between <i>ibaPDA</i> and the <i>ibaNet-E</i> device
Topics Defined	Number of defined topics
Topics Updated	Number of updated topics
Unknown sensor	Number of unknown sensors
Update time (actual/average/ configured/max/min)	Specifies the update time in which the data is to be retrieved from the PLC, the CPU or from the server (configured). Default is equal to the parameter "Timebase". During the measurement, the real actual update time can be higher than the set value if the PLC needs more time to transfer the data. How fast the data is really updated, you can check in the connection table. The minimum achievable update time is influenced by the number of signals. The more signals are acquired, the greater the update time becomes. Average/max/min: static values of the update time since the last start of the acquisition or reset of the counters.
Write counter	Number of successful write accesses
Write lost counter	Number of failed write accesses

5 Support and contact

Support

Phone: +49 911 97282-14

Email: support@iba-ag.com

Note



If you need support for software products, please state the number of the license container. For hardware products, please have the serial number of the device ready.

Product Security Incident Response Team (PSIRT)

Current advisories: www.iba-ag.com/en/security

Email: psirt@iba-ag.com

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